

## Important Outage Information

### When your power is out:

- 1) Check to see if electricity is off over your entire premises.
- 2) Check to see if there is power to your main meter by physically walking to your meter(s). If no numbers are displayed on your digital meter, then your power is out and you need to contact Chippewa Valley Electric Cooperative (CVEC). If numbers are visible on the display screen, it is not a CVEC outage- there is power to the meter and the problem is within the consumer's electrical wiring. An electrician will need to be contacted by you, the member, to fix the problems.
- 3) If you have a circuit breaker system, check that the breaker is not tripped. Push handle to "Off" position before flipping it to "Reset" position. Be sure to check all breakers wherever they are located. For instance, if your main meter is installed in a meter pedestal be sure to check the breakers in the pedestal as well.
- 4) Check if fuses are blown and that they are secured in the holder.
- 5) Check with your neighbors to see if they have electricity. Knowing the extent of the outage will help find the reason faster.
- 6) The cooperative is allowed to perform service up to the meter. Any wires from the meter to your buildings belong to you and repair is your responsibility. In most instances when the damage is to your wires, it is best to contact an electrician in your area.
- 7) When you've determined the outage is not on your wires, call CVEC and give the following information:
  - a. Your name and the name of the person who is receiving service at the location (Often, we receive a call from someone other than the person whose name the electric is in and it is more difficult for us to locate the outage).
  - b. The property address at your location.
  - c. Cause of the outage, if known. This will assist the line crew in locating the problem and restoring electricity.

To report outages, call

**715-239-6800 or 800-300-6800**

Answered 24 hours a day, seven days a week.

**Please note:** a fee will be assessed if a crew is dispatched to the service site and the outage is found to be a consumer electrical wiring problem.

## Incentives? Yup, we've got them!

Keep in mind that each year CVEC offers members money back for the purchase and installation of qualified energy efficient items.

Please go to [www.cvecoop.com/rebates.php](http://www.cvecoop.com/rebates.php) to find incentive forms for appliances, heat pumps, water heaters, lighting and more!

You may also email or call our team at [cvec@cve.coop](mailto:cvec@cve.coop) or 715-239-6800 for more information.



# Thank you

## for Attending CVEC's Member Appreciation Picnic



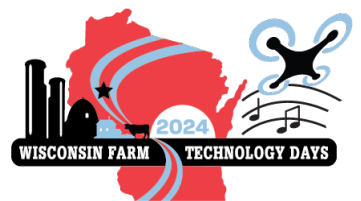
## WI Farm Technology Days

**WI Farm Technology Days**  
**Save the Date: August 13-15, 2024.**

Hosted at Close Farms and Chippewa Valley Music Fest grounds. CVEC crews have been working diligently to ensure the event, that is expected to bring over 45,000 visitors to the area, will be powered up and ready to go!

CVEC is sponsoring this event and will be there with the Touchstone Energy hot air balloon and our live high voltage safety demonstration. As the largest outdoor agricultural event in the state, with more than 500 commercial and education vendors. We hope to see you there!

If you are interested in volunteering for this extraordinary community event, please contact Barb Close [closebj5@gmail.com](mailto:closebj5@gmail.com) or Cheryl Scheidler [cl\\_petska@yahoo.com](mailto:cl_petska@yahoo.com).



**CHIPPEWA COUNTY**  
*growing to the tune of success*