

# CHIPPEWA VALLEY ELECTRIC COOPERATIVE

## NEWSLETTER

NOVEMBER 2002

### FROM THE PRESIDENT & CEO



## OPERATION ROUND-UP IN ACTION

In past bills we have requested participation in our Operation Round-Up program. The program was implemented to create a fund to be used to help people that had unforeseen financial problems, such as loss of a house, medical expenses, etc. Currently we have 694 members participating in the program. Those members allow Chippewa Valley Electric to round up their electric bill to

the next full dollar. Those extra cents are put into a special fund that is distributed by a volunteer Board of Directors to area individuals or associations, such as food pantries.

*“Three \$1,000 donations were made to families that had their homes severely damaged during the Labor Day tornado...”*

We are able to report that in the past two months the Round-Up Board has dispersed \$3,500 to area families. Three \$1,000 donations were made to families that had their homes severely damaged during the Labor Day tornado, a \$1,000

donation was also made to an area farmer that lost his barn due to fire, and \$500 was donated for a young child requiring special medical services.

These donations show that the Round-Up program works for our community. Chippewa Valley has over 6,000 members, the donations listed above are because 694 members elected to have their bills rounded up. Just imagine how many of your neighbors, the Round-Up program could help if even half of our members participated.

If you would like further information on the Round-Up program, or would like to sign up to participate, please contact our office.

*Todd Howard*

## NOTICE TO DUAL FUEL CUSTOMERS

Chippewa Valley Electric Cooperative will be conducting a test of the load-management system in November. The test is designed to provide you with the opportunity to observe your control device and ensure that the indicator lights on your load-control receiver function and that your heating system and/or backup heating system is working properly.

<b>Test Date:</b>	<b>Wednesday, November 20, 2002</b>
<b>Control starts:</b>	<b>5:00 p.m.</b>
<b>Restoral Begins:</b>	<b>9:15 p.m., all loads restored by 11:15 p.m.</b>

Please check to see that your heating system works properly during the test. If you should notice any problems with your load-management receiver, contact the cooperative. If your heating system does not work as it should, contact your electrician or heating service person.

If you have any questions regarding this test, call the energy professionals at Chippewa Valley Electric Cooperative at 715-239-6800 or toll-free at 1-800-300-6800.

Your co-op  
office closed  
November 28<sup>th</sup>  
for  
Thanksgiving.

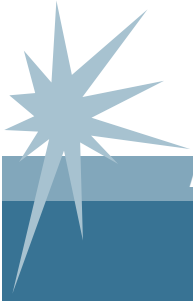


**Chippewa Valley  
Electric Cooperative**

P.O. Box 575  
Cornell, Wisconsin 54732  
(715) 239-6800 or 1-800-300-6800  
Your Touchstone Energy® Partner

# Chippewa Valley Electric Cooperative is now offering...

**Business and Residential long distance phone service**



# 5.9¢

# 6.9¢

All calls in Wisconsin

All calls out of state

## 24 hours a day— 7 days a week plus 6 seconds increment billing

- ◆ Free to join
- ◆ No monthly fees
- ◆ No monthly minimums
- ◆ Major carrier
- ◆ 800 number  
5.9¢ - 6.9¢ per minute – no fees
- ◆ Free calling cards 13.9¢ per minute (No surcharge)
- ◆ No Codes To Dial

### Also available...

Personal 800 number • No fees • Same low rate

**C**hippewa Valley Electric Cooperative, through an association with a large consortium of electric cooperatives, is offering long distance telephone service through PowerNet Global Communications. This long distance service is one of the lowest-cost long distance services available. As you can see, you can call anywhere in the State of Wisconsin for a low \$0.059 per minute or anywhere out of state in the continental United States for \$0.069 per minute. In addition, you can have your own personal 800 number to receive calls from family members or acquaintances. Incoming calls on your 800 number are billed at the same rates noted above. All rates are the same 24 hours a day – 7

days a week. There are no monthly fees, no minimums, or long-term agreements. For additional information or to sign up, call toll-free at 1-800-239-7420. Be sure to mention that you want the special plan through Chippewa Valley Electric Cooperative. This will ensure you get the special rate we've negotiated for you.

Billed by PowerNet Global Communications utilizing the Global Crossing Long Distance Network.

#### Payment Methods:

1. Personal Check
2. Automatic Credit Card Debit

For additional information or to enroll by phone call:

**1-800-239-7420**

#### Mail Application to:

Chippewa Valley Electric Cooperative  
317 S. 8th Street • P.O. Box 575  
Cornell, WI 54732

or fax to: **1-715-239-6160**

## JUST A REMINDER!

**D**id you remember to change the batteries in your smoke detectors this Fall? It's a good idea to change them both Spring and Fall when you turn your clocks ahead in the Spring and back in the Fall. If you don't remember when you last changed them, **change them now!**



**Chippewa Valley Electric  
is a member of...**

**DIGGERS HOTLINE**

**Toll-free: 1-800-242-8511**

**Milwaukee area:**

**(414) 259-1181**

**TDD for Hearing Impaired:**

**1-800-542-2289**