

# CHIPPEWA VALLEY ELECTRIC COOPERATIVE

## NEWSLETTER

FEBRUARY 2004

### FROM THE PRESIDENT & CEO

## SERVICE DISCONNECTS AND RECONNECTS



**W**e have had a couple of situations arise in the past year because of misunderstanding on service disconnects and reconnects. I will try to explain the Cooperative policies regarding those.

If an account is requested disconnected and then that account is reconnected within a twelve month period by the same member (or family) that account will be billed retroactive for the monthly facility charge during the period of service disconnection. In addition to the back facility charge, a \$35.00 reconnection fee will also be charged.

The reasoning behind the retro-billing of the facility charge is that even though the account is disconnected, the electrical equipment that is required for the service is left at the premise.

Another situation that has risen is once an account is disconnected, before the Cooperative will reconnect the account, the meter loop will need to be upgraded to current electrical safety codes and Cooperative specifications. In a number of cases, it has become necessary for the member to completely rebuild the meter loop prior to reconnection. Many changes have been made in the National Electric Safety Code over the years to enhance public safety, in keeping public safety in mind, Chippewa Valley Electric Cooperative has decided that current standards will need to be met prior to any disconnected account being reconnected.

*Todd Howard*

### BE SURE TO CALL DIGGERS HOTLINE

Chippewa Valley Electric Cooperative utilizes Diggers Hotline, Wisconsin's one-call information service for the location of underground facilities and safe working clearance from overhead lines. Wisconsin law requires that anyone performing excavation or demolition work must notify underground facility owners at least three working days before starting the work. Members needing underground cable located are encouraged to call...



**Toll-free: 1-800-242-8511**  
**Milwaukee area:**  
**(414) 259-1181**  
**TDD for Hearing Impaired:**  
**1-800-542-2289**



### Hey High School Seniors!

## WANT A SCHOLARSHIP?

See your school guidance counselor for an application or call Chippewa Valley Electric Cooperative. The application forms were mailed to all local schools during January. However, you can call the Cooperative and we'll be happy to send you one also. We will accept applications for \$500 scholarships only from high school seniors who are members. Scholarships are awarded to students planning to attend college or vocational school.

The deadline for applying is April 15<sup>th</sup>. The committee will not accept any applications after 4:00 p.m. on the 15<sup>th</sup>. So get your application in on time.

Since we started this program in 1987 we have awarded 218 scholarships. The funds used for our scholarships come from unclaimed Capital Credits.

In choosing the recipients of our scholarships, the committee will judge applicants on:

- ◆ School activities
- ◆ Leadership positions
- ◆ Community involvement
- ◆ Awards & recognition
- ◆ A 200 word essay
- ◆ Academic record
- ◆ Income is NOT a deciding factor

### Chippewa Valley Electric Cooperative

P.O. Box 575  
Cornell, Wisconsin 54732  
(715) 239-6800 or 1-800-300-6800

Your Touchstone Energy® Partner 

# Chippewa Valley Electric Cooperative's

## 67<sup>th</sup> Annual Meeting

February 28, 2004  
Annual Report of 2003



Cornell High School  
E.J. Mittermeyer Auditorium  
10:30 a.m., Cornell, Wisconsin

### Early Bird Prize—COLOR TELEVISION

Drawing for children under age 12; must be present to win!

- ◆ FREE NOON LUNCH  
Coffee & donuts prior  
to the meeting
- ◆ Child Care Available
- ◆ Reports of officers and  
managers
- ◆ Cast your vote in  
director elections
- ◆ Enjoy quality enter-  
tainment
- ◆ Chance to win prizes  
in drawings all day!

### CHILD CARE AVAILABLE DURING ANNUAL MEETING

Don't stay away from your annual meeting simply because of the little ones. We have a room set aside especially for the kids to be entertained while you attend the meeting.

There will also be a nice prize awarded to a child under 12 years old. The kids will be well supervised

and entertained with games and children's movies throughout the day.

So, please plan to attend. It's your right and duty as a member of the cooperative. We look forward to seeing you and the family at the annual meeting.

**We hope to  
see you  
there!**